YORK CITY FC

Junior Supporters Guide

Welcome



Thank you for choosing to visit LNER Community Stadium, home of York City FC.

Established in 1922, York City Football Club is a passionate, proud club with football and community spirit at the heart of everything it does. We aspire to welcome, support and represent our entire community.

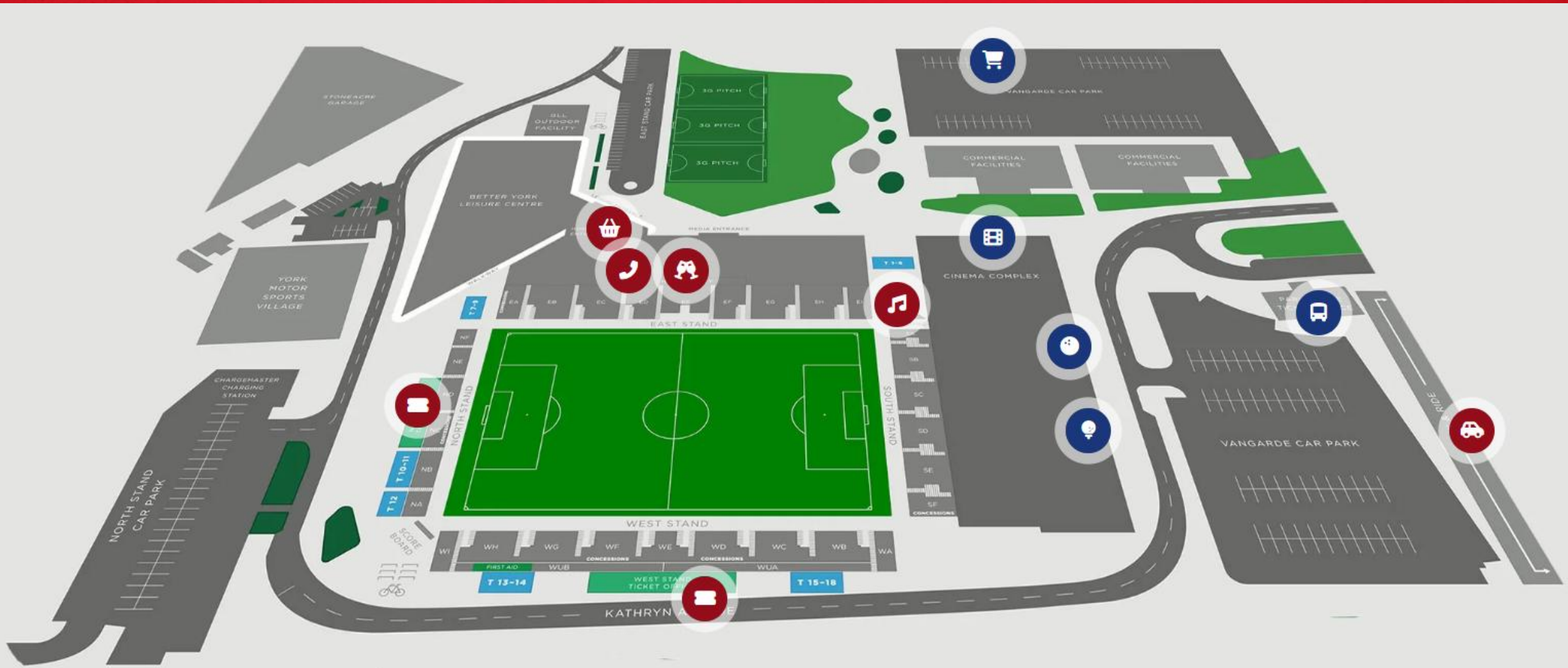
You can read more about the club's history here.

Opened in 2021, the LNER Community Stadium is a state of the art, 8,500 capacity ground built to Championship standards.

Home supporters are housed in the North, East, South, and West Stands, all of which have covered seating.

This guide is intended to help you make the most of your trip. It provides key information on various aspects of the stadium, which we hope will be useful for your visit.

Stadium Site Map



Key Information

Family Section

Our Family Section is in Block A of the East Stand so we encourage any supporters bringing children to book tickets in that area of the stadium.

Supporter Debuts

York City FC prides itself on being a community club that is accessible to all. We are delighted that you are planning on visiting us for the first time and hope that your debut with us is a brilliant one.

Supporters aged 16 and under can receive a Supporter Debut certificate at their first York City fixture at LNER Community Stadium, which can be collected from Yorkie 30 minutes before KO at the corner of the 3G pitches - do stop by to say hello on your way into the stadium!

If you have any requests or questions before your first visit, please include those in this form so we can make your visit a special one.



Additional Information



See It, Hear It, Report It

Supporters can play a vital role in helping to keep the stadium safe by reporting anything suspicious to either a member of staff or the police. In addition, York Stadium Management Company (SMC) has a text service where messages of concern can be reported straight to the control room.

Text YORK and your message to 60060.
(There is a £1 charge for this service).

Safeguarding

York City FC acknowledges its responsibility to safeguard the welfare of every child and young person, as well as vulnerable adults, who has been entrusted to its care and is committed to working to provide a safe environment for all members. A child or young person is anyone under the age of 18 engaged in any club football activity.

You can report a safeguarding concern to us here.

Kids Party Packages

Celebrate a special occasion with York City FC and our friends at Hollywood Bowl and Putt and Play.

Our kids party package is designed for groups of up to 14 people (10/11/12 x children age 16 and under plus 2 x adults) and includes:

- 1 game/course of pre-match bowling or mini-golf for all 10/11/12 children at Hollywood Bowl and Putt and Play, inclusive of a kids' meal served to the lanes and unlimited squash for each child
- YCFC LNER Community Stadium Tour
- Match ticket per person in our Family Section
- York City FC gift worth £5 RRP per child
- Birthday card signed by the first team squad
- Match day programme
- Photo on the big screen

Book your Kids Party Package here.



Mascot Experience



York City FC are delighted to welcome children to be matchday mascots for first team fixtures at the LNER Community Stadium.

For those looking to provide a special memory for a young supporter, book a Matchday Mascot package and watch your child walk out with a player in the starting XI ahead of kick-off. This opportunity is open to York City supporters as well as any of our visiting teams.

Please note the age limit for mascots is 5-16 year olds.

Matchday Mascot packages are only available to existing ticket holders (either season ticket or single match ticket), meaning match tickets must be purchased separately. Match tickets must be purchased for all Mascots and accompanying adults.

For further details and to book a mascot experience, please click here.

Junior Reds

We re-introduced the popular membership scheme last season, which went down a storm, and we are pleased to say it's now open for the new campaign.
Becoming a Junior Red unlocks access to exclusive discounts, opportunities to win exciting prizes throughout the year, the chance to meet the players, plus much more.

- Multiple meet the players opportunities
- Exclusive monthly prize draws
- Invite to Christmas Party
- Birthday and Christmas e-cards
- Junior Reds 'takeover' fixture each season

Become a Junior Red here.



Pre-Match Entertainment



There's lots for children to do in the **Build-Up Zone, located in the concourse area via turnstiles 7-9 in the East Stand.** Thanks to our friends at York Explore Library, we have loads of Duplo and Lego for you to get creative with.

We also have a huge array of colouring templates, trails for you to find things around the stadium, and board games to keep little ones entertained before KO.



Yorkie is the official mascot. Known for energetic and comic antics on the pitch, Yorkie regularly appears at the LNER Community Stadium to entertain fans, engage with the local community.

The club affectionately features two Yorkies, the Original and the New Yorkie, look out for them around the ground and come over to say hello!

Pre-Match Entertainment



Our brilliant Foundation team offer **free kick-abouts** on the 3G pitches directly outside the stadium for 3.00pm KOs.

The pitches are split into younger and older age groups so your children can play with others of a similar age.

No booking required, just head to the pitches **between 1.00 – 2.00pm** and join in!



Live music is on offer ahead of kick off, provided by local artists, on our **Fan Zone Stage.**

With a mix of covers and originals from different artists at each match, there's something for everyone.

Please be aware that **it can be noisy** in this area as live music is loud!

Yorkie's Junior Match Day Guide



At half-time, the teams swap ends and tries to score in the opposite goal.



Every player has their name and number on the back of their shirt

Each team has 11 x players, including a goalkeeper who wears a different colour kit



York City's nickname is 'The Minstermen'

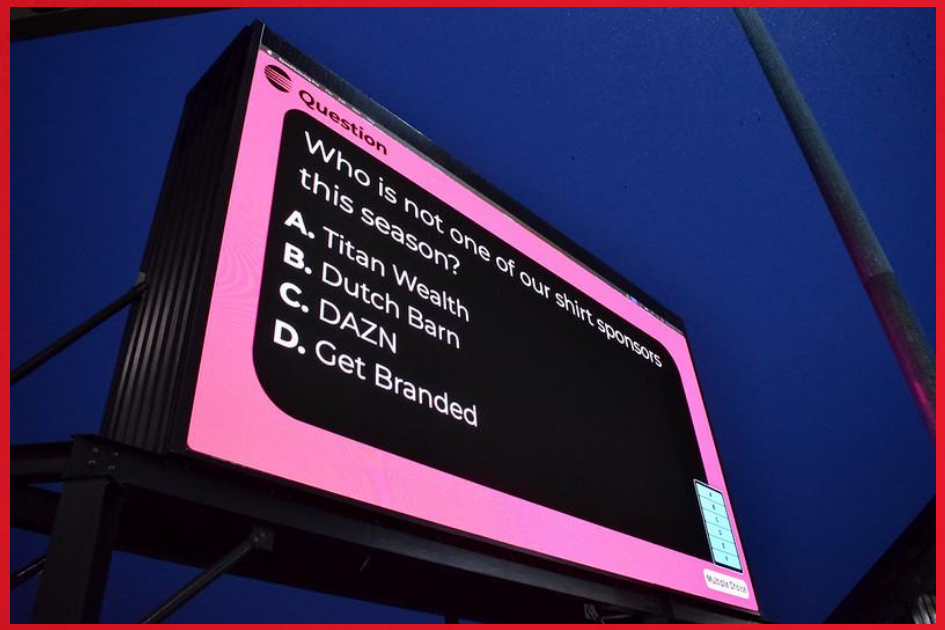


You'll find me around the stadium before the match – come over to say hello!



The match lasts for 90 minutes, which is split into 2 x 45-minute halves

Half-Time Entertainment



Test your knowledge with the **Speed Quizzing**!

With a mixture of live rounds and questions printed in the match day programme, there are great prizes to be won and it's always entertaining.



Hear about the experiences of former players and Club Ambassadors as they share their stories.

We have a wide range of guests from across sport, most with a York City connection, who are interviewed by our Stadium Announcer.

Club Shop

The Club Shop is located within the main entrance of the stadium complex. Please note that the shop does get very busy before and after the match.

The store is accessible and has a low serving counter for wheelchair and mobility scooter users. Staff and volunteers are available within the shop to provide assistance.

Our Club Shop is open as follows on match days:
Pre-Match: 11am – 3pm/1pm – 7.45pm
Kick Off: Closed
After Full Time: 30 minutes

Supporters can also **browse and shop online** with collection and home delivery options available.



Post-Match Feedback



York City FC is committed to delivering outstanding match day experiences for all supporters. To ensure that we provide the best experience possible, we would love to hear about your experience after full-time.

Why are we doing this?

- To help us gain a better level of understanding about visiting supporters.
- To provide an opportunity for visiting supporters to share their experiences with us.
- To identify areas in which we can improve our processes and practices to provide a better service.

You can submit your feedback here or scan the QR code below.


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